

# Hospital Administrator in Every Home

Dr. Mamta Bansal, Mr. Mandeep Narang

Assistant Professor, Shri Guru Ram Rai University, Dehradun, Uttarakhand, India

## ABSTRACT

These days because of COVID crisis at a global level, there is an alarming rise of the need of medical personnel. Every home has an administrator and if trained and mentored effectively will help compensate for the lack of staff much needed during this period. This article helps us identify the ways to tackle this problem and therefore providing better patient care especially in the nation of India where second wave of COVID virus has affected lives of the people tremendously.

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As the famous saying goes "Charity begins at home". Being into the field of hospital profession and as a faculty of Masters in Hospital Administration, it was considered by us to write about being a hospital administrator in every home especially during the time of COVID crisis, when all the hospitals are flooded with patients and all the medical staff (doctors) and para-medical staff are over-burdened.

The role of hospital administrator is to

- create a positive and productive work culture through leadership.
- maintain high quality patient care
- combat any emergency if it arises due to any reason.
- hire qualified staff
- To monitor that whether rules or policies are being followed.
- communicate between departments
- ensure that stock levels are adequate and orders are to be made on time.
- managing budgets
- accurate documentation
- staff motivation
- decision making

During these tough times there needs to be a constant supply of medical equipments, goods, medicines, beds, oxygen cylinders, masks, gloves, aprons and especially services of doctors and services.

Seeing the present need of the hour with the second wave of the COVID covering the majority of the nation of India, it is a must to raise up and train individuals to be present at the doorstep of every household. Many people have died because of lack of Oxygen while many have died because of lack of availability of hospital beds. There are so many other

serious ailments or diseases and even accidental cases which needs a lot of medical attention. Much of the medical fraternity is already involved in treating patients suffering from COVID in various hospitals. A lot of damage has already taken place on a nation-wide scale and globally because of lack of proper hospital administration or mis-management of the prevalent healthcare system. Every hospital needs an efficient administrative system and for that administrator to handle everything in hospitals.

Every home has an administrator. If male is the chief earning member of the family then usually the female is the manager of the house. We can see even in age old system of joint families where big families are managed so easily if the system is followed with Love and empathy. You can find at-least one member in every family who can be motivated to be an effective administrative in their respective homes.

With many patients not getting beds or because of lack of finances unable to be admitted or reach hospitals, there arises a certain need to create more opportunities to train more administrators to handle the situation. This can be done in few ways which are further suggested.

The very first way is to create awareness among the localities and train few selected chosen educated ones from every locality that in case of any emergency they are able to handle the situation at their own level.

Secondly to depute men of repute or experienced para-medical and medical personnel in every area or community (who will be mostly interns or fresher's who are mainly unemployed) and to pay them accordingly.

Thirdly to train individuals in every house to at-least handle basic necessities and emergencies. Basic food items and

medical supplies should be provided at the door-step of every house by hiring local Panchayat members or Government representatives for the same. This will manage the things efficiently and effectively and even the botheration of the Government will decrease too much extent.

A vigorous campaign must be made to create awareness among the masses especially among the educated youth in schools and medical colleges and experienced class of workers in clinics and medical facilities so as to train them with hospital administrative work at basic level in their work place and in their homes respectively.

Time is of essence. A lot of time is wasted if the patient is brought to the hospital to be treated and even if he reaches on time there is no one to attend him/her immediately. Therefore it becomes a necessity to manage the patient out-of-hospital or even in his/her residence for fast recovery.

Every mode of possible treatment from home-remedies to homeopathy, from Ayurveda to Allopathy must be taught and Moreover the handling of the patient with care, hospitality, ethics, awareness and basic knowledge of emergency kits and drugs must be imparted to the common masses within a short span of time or with short-term courses.

Every hospital needs an administrator and so does every home in this present situation. In long run courses like BHA(Bachelor's in Hospital Administration) and MHA (Master's in Hospital Administration) must be encouraged so that in every city if ever there arises a need to handle any emergency, endemic, epidemic or a pandemic, we have enough administrator's to handle the situation and minimize the causalities and the damage.

